EDUCATE

Job Aid for https://anywhere.ed.gov (Non Government Furnished Equipment)
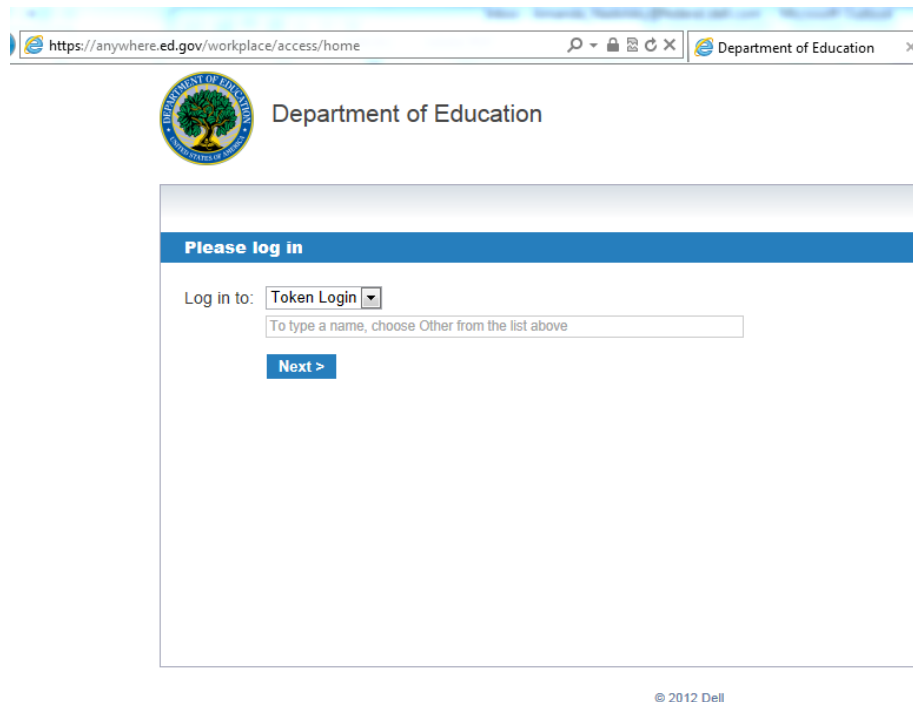
Version 1.1

Accessing https://anywhere.ed.gov

This will be used in the same fashion as https://fpass.ed.gov. You must use this site outside of the ED network and on non government furnished equipment (GFE).

> **Step 1:** Open a browser.
>
> **Step 2:** Type https://anywhere.ed.gov into the address bar and hit **Enter.**
>
> **Step 3:** Select your authentication mode and click **Next.**
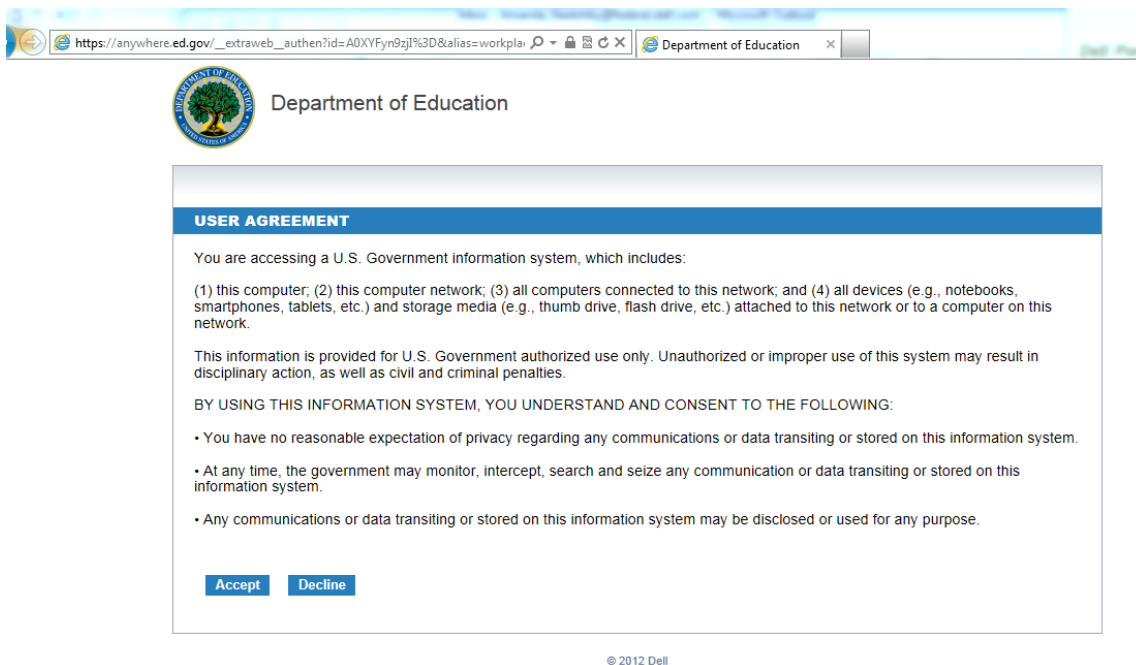
Step 4: Read the Use Agreement and click *Accept.* (if you choose *Decline* you will be unable to proceed)

Step 5: For Token Login, enter your ED username, ED password, and Verisign Token and click *Ok.*

For PIV Login, enter your PIN and select *OK*.

Note: If you do not have PIV reader on your personal computer, you will be unable to utilize PIV login.

*Note: You will need to install the Aventail Access Manager when prompted. **If you do not install this, you will be unable to use the entire functionality of the site.***
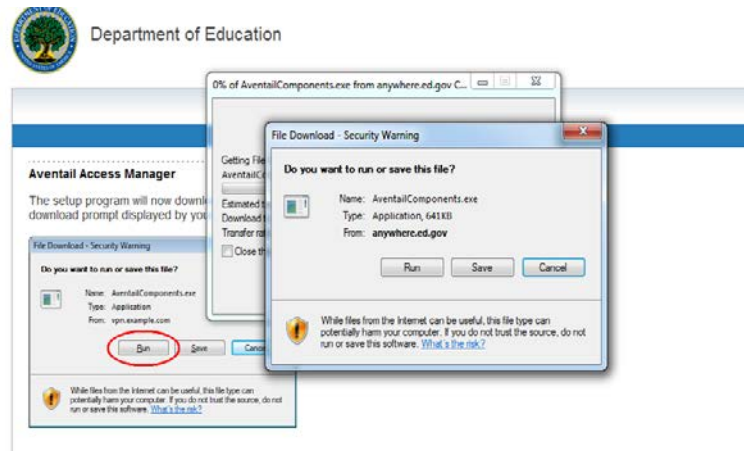
<u>**Step 6:**</u> You are now able to access the links provided.
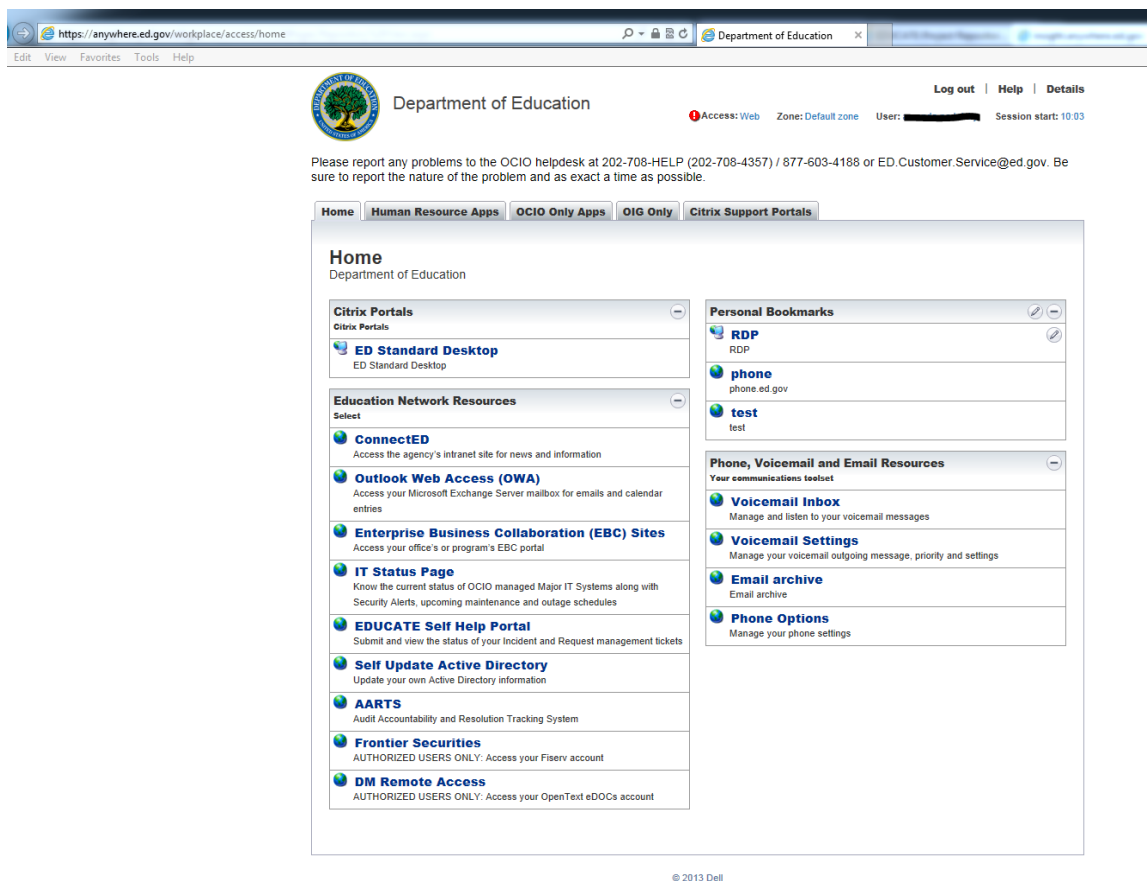
Note: The first time you access a Citrix resource, you will need to install the Citrix ICA client when prompted.
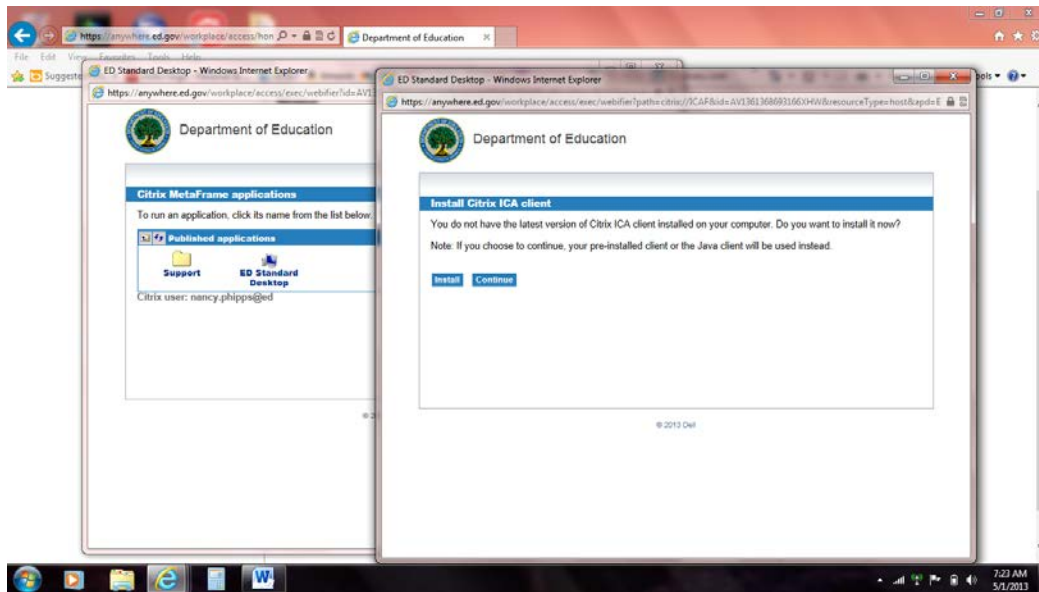
Step 7: To add a website to your bookmarks, click on the *Pencil Icon* in the bookmarks section.
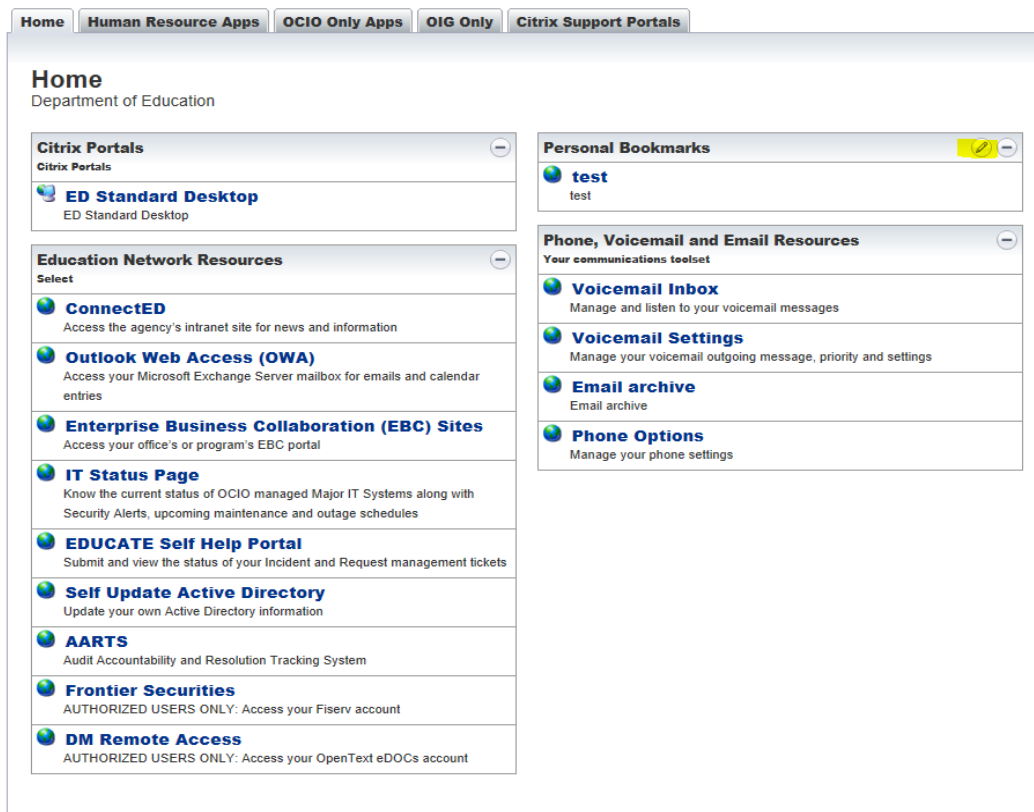
The Manage Bookmarks page will appear. Click on the **New** button and choose **Web shortcut.**

Name: Enter a name that you will remember for your web bookmark.
Address: Enter the URL for the website.
Description: Enter a description.
Click OK.
Click Save.

Your bookmark will appear under the Personal Bookmarks section.

Frequently Asked Questions (FAQs) for Remote Access

I do not have an EDUCATE laptop, what is the best option for remote access?

When away from the office and using a personal/home computer, visit the **_anywhere.ed.gov_** workplace portal at https://anywhere.ed.gov. This site offers new links (not found on Firepass) and still provides access to Citrix using the "ED Standard Desktop" link.

Access to Fpass at https://fpass.ed.gov/ and its ED Standard Desktop (Citrix) portal is also available.

Can I use https://anywhere.ed.gov if I have an EDUCATE (GFE) computer?

No.   For EDUCATE-supported notebook/laptop computers, you may use the Dell SonicWALL Aventail VPN Connection Client that is being pushed to all laptop computers.

Why is https://anywhere.ed.gov not reachable while on the EDUCATE network nor usable with an EDUCATE computer?

Great question. The http://anywhere.ed.gov workplace portal is designed to support the remote access needs of employees with non-government computers. The portal requires you to download multiple files to function properly which are often updated.

When I login to the ED Standard Desktop, I receive a Security Warning window notifying me that an application is attempting to be downloaded. Although I select the checkbox that states "_Do not ask me again for this site._" each time I use the system I get the same question. Why?

The Citrix portal is supported by multiple servers. Each time you login to Citrix terminal service, you may be reaching a different server each time. We apologize for the inconvenience, and we ask that you simply ignore the question.

In the Personal Bookmarks section of https://anywhere.ed.gov, I am not able to successfully reach the website/system of the Personal Bookmark that I created. Why?

You can create Personal Bookmarks for any accessible public-facing website; however, there are limitations to the Personal Bookmarks you can create to "internal systems". If the server is mapped to Anywhere.ed.gov with an existing link (e.g., connectED), then you can create a Personal Bookmark to a more-specific page within that server (e.g., you can create a personal bookmark for a specific connectED page). If you have a suggestion for another system, please contact your CRM/IT PO coordinator and our technical teams will review your suggestion for possible inclusion to the portal.

Will employees still be able to access Citrix?

Yes, the Citrix portal for the ED Standard Desktop is located within https://anywhere.ed.gov and is also available from the Fpass portal.

When I logout of https://anywhere.ed.gov, sometimes when I attempt to login again my browser redirects me to the logout page and I'm not able to reach the login page.

Unfortunately, this is a known application bug that the company is working on. This is usually fixed by simply closing out of ALL your open browser sessions and tabs and re-launching your browser. This issue appears more often with the Apple with Safari browser.

What operating systems and browsers can use https://anywhere.ed.gov ?

The following computers and operating systems are compatible with the https://anywhere.ed.gov workplace portal:

Operating system	Browser	Notes
Windows 8.1 (32-bit/64-bit)	• Internet Explorer 11.0 (32-bit only) • Firefox • Chrome	• ActiveX • Java 1.7 update 17 • Java 1.6 update 45 • When not using ActiveX on Windowns, Java 1.7 is recommended.
Windows 8 (32-bit/64-bit)	• Internet Explorer 10.0 (32-bit only) • Firefox • Chrome	• ActiveX • Java 1.7 update 17 • Java 1.6 update 45 • When not using ActiveX on Windowns, Java 1.7 is recommended.
Windows 7 SP1 (32-bit/64-bit) Windows 7 (32-bit/64-bit)	• Internet Explorer 10.0 (32-bit only) • Internet Explorer 9.0 (32-bit only) • Internet Explorer 8.0 (32-bit only) • Firefox • Chrome	• ActiveX • Java 1.7 update 17 • Java 1.6 update 45 • When not using ActiveX on Windowns, Java 1.7 is recommended.
Windows Vista SP2 (32-bit/64-bit) Windows XP Pro, SP3	• Internet Explorer 9.0 (32-bit only) • Internet Explorer 8.0 (32-bit only) • Firefox • Chrome	• ActiveX • Java 1.7 update 17 • Java 1.6 update 45 • When not using ActiveX on Windowns, Java 1.7 is recommended.
Mavericks 10.9 Mac OS X 10.8 (64-bit) Mac OS X 10.7 (32-bit/64-bit) Mac OS X 10.6 (32-bit/64-bit)	• Safari 7.0 • Safari 6.0 • Safari 5.1 • Safari 5.0 □	• Java 1.7 update 25 • Java 1.6 update 45 • Mac OS X support is based on Apple policy of 2 most recent releses as fully supported.
Linux kernel 2.4.20 or later (32-bit/64-bit)	• Firefox	

I am attempting to use the Google Chrome for Mac browser and can't use https://anywhere.ed.gov, when are you going to fix that.

Unfortunately, the Google Chrome for Mac is a 32-bit browser. The https://anywhere.ed.gov Workplace Portal requires Java 7 to function. And, Java 7 requires 64-bit browser to function. Please use the Safari browser for Mac to access the Anywhere.ed.gov workplace portal.